

Tour Checklist

Taking a tour of a retirement community can often be overwhelming, especially as you begin your search. You may not know what to expect with retirement living and may not know the questions to ask during your visit. To ensure that you gather as much information as possible we have created this checklist to assist you. We encourage you to bring this checklist with you and fill it out during your tour. That way you will have an organized set of notes to visit, once you get home.

LOCATION

- Is the community easy to get to?
- Is the building in a safe area?
- Is the community close to family and friends?

COMMENTS

IMPRESSION OF THE COMMUNITY

- Is the building home like and welcoming?
- Is there a receptionist? Was the receptionist friendly?
- Is there a lot of natural lighting? Is the lighting comfortable throughout?
- Are the common areas inviting, clean and uncluttered?
- Are residents in the lobby? Is the atmosphere quiet or busy?

COMMENTS



A Community where Health & Happiness are a Way of Life

Tour Checklist

RESIDENTS

- Are residents happy, active, involved in residence life?
- Are the residents friendly and welcoming?
- Are the residents my age and in a similar state of health?
- Do the residents seem well cared for?
- Can family members visit and can they stay in my suite?

COMMENTS

_____ YES _____

QUESTIONS TO ASK CURRENT RESIDENTS

- How long have you lived here?
- Does it feel like home?
- Do you like living here?
- What is a typical day like?
- Would you recommend The Hamlets?

COMMENTS

THE HAMLETS TEAM

- Are the team members professional, well informed, appropriately dressed?
- Do the team members address residents by name?
- Was I introduced to team members?
- Are the team members friendly?
- Are the team members engaging with residents?

COMMENTS

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SERVICES AND AMENITIES

- Is housekeeping and laundry service included? Can I do my own laundry?
- Is there parking available? Is this an additional cost?
- Is there scooter parking?
- Are pets allowed? Can my family and friends bring pets for a visit?
- Is there a bus? Where does it go? Is there an additional cost?
- What types of activities/events do you offer? Do you have exercise programs?
- Are there religious services?
- Are there mailboxes?
- What amenities are there (hair salon/fitness equipment/visiting areas, library)?

COMMENTS

YES

COMMENTS

HEALTH AND MEDICAL

- Is there a doctor affiliated with the community? Or can I keep my family doctor?
- Is there a medical assessment prior to move in? What does that include?
- Are there medical conditions that would require me to move to higher care?

COMMENTS

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SUITES	COMMENTS
<ul style="list-style-type: none"> • Are there smoke and carbon monoxide detectors in the suite? 	<hr/> <p style="text-align: center;">YES</p> <hr/>
<ul style="list-style-type: none"> • Is cable television, internet and phone available and what is the cost? 	<hr/>
<ul style="list-style-type: none"> • Can I keep my phone number? 	<hr/>
<ul style="list-style-type: none"> • Are there kitchens in the suite? What appliances are included? 	<hr/> <hr/>
<ul style="list-style-type: none"> • Are there enough closet/storage areas? Are there storage areas outside of the suite? 	<hr/> <hr/>
<ul style="list-style-type: none"> • Can I change suites after I move (to a larger/smaller suite)? 	<hr/> <hr/>
<ul style="list-style-type: none"> • Is there a help button in my suite? Do I get a pendant? 	<hr/> <hr/>
<ul style="list-style-type: none"> • Does the suite have washer/dryer hook up? 	<hr/> <hr/>
<ul style="list-style-type: none"> • Do the windows open? 	<hr/>
<ul style="list-style-type: none"> • What type of flooring is in the suite 	<p style="text-align: center;">COMMENTS</p> <hr/>
<ul style="list-style-type: none"> • What style of heating/AC is provided in the suite and can I control my own temperature? 	<hr/> <hr/> <hr/>

COMMENTS
